

Property Manager Offboarding Checklist
by Alex Gallia
This is a checklist of items you want your outgoing property manager to adhere to as you are severing the agreement or not renewing:
First steps:
Send written notice to the property manager
Review the termination clause in the management contract
Verify the cause of termination
Confirm effective date of termination
Transfer of documentation:
Receive copies of all lease agreements
Receive copies of all estoppel agreements if necessary
Receive copies of all 3rd party contracts (trash, snow removal, etc.)
Receive a record of tenant security deposit obligations
Financial obligations:
Make sure security deposits are transferred to your account or into the new property manager's account
Make sure you receive closing financial reports/owner's ledger
Pay early termination fee if necessary
Pay outstanding management fees if necessary
Receive money owed from reserve fund if applicable
Tenant communication:
Send all tenants a written notice with updated instructions
Call all tenants if possible